

INTEGRATED COMPANY POLICY

EX.T.IN SRL establishes, implements and maintains the following Integrated Company Policy with which it communicates its main objectives and strategic directions:

- Offer inspection and expediting services, reliably and on time
- Providing a high quality service with highly qualified personnel in compliance with safety and environmental regulations
- Providing process consulting to the customer

The company management fully disseminates the integrated policy to its staff, intending to develop a healthy awareness of all its components through a functional Management System and emphasising the importance of meeting customer requirements and continuous improvement.

The management system is summarised, formalised and made public in the following essential objectives:

- ✕ plan, develop and keep under control the processes of the business by developing a management system capable of aiming at continuous improvement, guaranteeing the quality of the service, the safety of the people involved in the activities, and the protection of the environment;
- ✕ pursuing a policy that places the customer at the centre of activities, offering and adapting all processes to the customer's particular needs, implicit and explicit, detected by monitoring the level of customer satisfaction;

- ✘ maintaining a constantly high level of commitment to aspects such as Health and Safety at Work, consolidating its competitiveness through a responsible and correct attitude, through continuous evolution;
- ✘ ensure compliance with mandatory standards of the activities performed;
- ✘ ensure that the various stages of the activity are safe for employees, the customer and the environment, in compliance with industry regulations;
- ✘ pursue a reasonable continuous improvement of service efficiency.

Convinced that a correct policy is a tool for growth and continuous improvement, EX.T.IN.Srl undertakes to periodically audit the management system and update the targets and objectives in periodic management reviews.
